


Comparison of Subscription Plans for Proxmox VE

Editions

 PROXMOX	PREMIUM	STANDARD	BASIC	COMMUNITY
<i>Access to stable Enterprise Repository and regular updates</i>	Yes	Yes	Yes	Yes
<i>Complete feature-set</i>	Yes	Yes	Yes	Yes
<i>License</i>	GNU AGPLv3	GNU AGPLv3	GNU AGPLv3	GNU AGPLv3
<i>Technical Support</i>	via Customer Portal	via Customer Portal	via Customer Portal	Community Support
<i>Support tickets included</i>	Unlimited	10 per year	3 per year	None
<i>Initial response time</i>	2 hours* within a business day	4 hours* within a business day	1 business day	n/a
<i>Remote support (via SSH)</i>	Yes	Yes	Yes	Yes
<i>Offline key activation</i>	Yes	Yes	Contact us	Contact us

* Guaranteed first response time on critical support requests. Ticket support provided by the Proxmox Enterprise support team is available on Austrian business days (CET/CEST timezone) for all Basic, Standard, or Premium subscribers, please see all details in the [Subscription Agreement](#).

Subscription Options

<i>Term</i>	<i>1CPU</i>	<i>2CPUs</i>	<i>4CPUs</i>
<i>1 Year</i>	Yes	Yes	Yes
<i>2 Years</i>	Yes	Yes	Yes
<i>3 Years</i>	Yes	Yes	Yes
<i>4 Years</i>	only on request	only on request	only on request
<i>5 Years</i>	only on request	only on request	only on request

FAQ

What is the Enterprise Repository?

The [Proxmox Enterprise Repository](#) is the default, stable, and recommended package repository for the Proxmox solutions. With this repository you can update all important security fixes as soon as they arise. As all packages in this special repository are heavily tested and thus stable, we highly recommend using the Enterprise Repository for any production environment. The Enterprise Repository is available to all users with an active subscription.

How many CPU sockets do I have?

The Proxmox subscription model is based on the number of physical servers and their occupied CPU sockets. A CPU socket (or slot) is a specific place on the motherboard where your CPU plugs in. Most motherboards have one, two, or four CPU sockets. The CPU socket count is the number of CPU sockets on your motherboard that are actually occupied with a physical CPU.

How can I purchase a Proxmox Offline Mirror key?

The Proxmox Offline Mirror tool can be used to manage subscription keys for air-gapped systems or systems that cannot access the public internet. To use this functionality, you need a subscription key for Proxmox Offline Mirror itself. If you need a subscription key for the Proxmox Offline Mirror tool, please contact your bluechip team as mentioned below.

If you need any consulting on the Proxmox Subscription Plans or have any further questions please contact the bluechip server consultants or license team.

Consulting Server/Storage/HPC:

consulting@bluechip.de

+49(0)3448755-120

Mo - Fr: 8:00 Uhr - 17:00 Uhr

Lizenz Team:

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